

## HEALTH SCRUTINY COMMITTEE

27 JUNE 2017

### PRESENT

Councillor J. Harding (in the Chair).

Councillors Mrs. P. Young (Vice-Chairman), Mrs. J.E. Brophy, Mrs. A. Bruer-Morris, R. Chilton, Mrs. D.L. Haddad, J. Lloyd, K. Procter, S. Taylor and Mrs. V. Ward.

### In attendance

Heather Fairfield	Chairman, HealthWatch Trafford
Greg Vaughn	Greg Vaughn, Assistant Director Business and Development, Trafford Directorate GMMH
Helen Cutts	Head of Operations Trafford Directorate, GMMH
Miranda Washington	Deputy Director of Performance and Business Development, GMMH
Dave Aston	Acting Sector Manager, NWAS
Pat McFaddon	Acting Head of Service, NWAS
Stephen Gardner	Director of Strategic Projects, CMFT
Peter Blythin	Director of the Single Hospital Service Programme
Kerry Purnell	Head of Partnerships & Communities
Peter Forrester	Head of Governance
Alexander Murray	Democratic and Scrutiny Officer

### APOLOGIES

Apologies for absence were received from Councillors Miss L. Blackburn and M. Young.

### 1. MINUTES

The minutes of the meeting held on 1 March 2017 were agreed as an accurate record. However, Committee Members noted that actions in relation to items 44, 45 and 46 of the minutes had not been completed and requested that officers follow up these items after the meeting.

#### RESOLVED:

- 1) That the minutes of the meeting held on 1 March 2017 be agreed as an accurate record and signed by the Chairman.
- 2) That officers follow up the actions in relations to items 44, 45 and 46 of the minutes.

## **2. DECLARATIONS OF INTEREST**

The following declarations of personal interest were made;

- Councillor Brophy in relation to her employment by Lancashire Care Foundation Trust.
- Councillor Bruer-Morris in relation to her employment within the NHS.
- Councillor Harding in relation to her employment by a mental health charity, as well as being on the Board of Trustees for Trafford Carers.
- Councillor Chilton in relation to his employment by General Medical Council.
- Councillor Taylor in relation to her employment by the NHS.

## **3. GREATER MANCHESTER MENTAL HEALTH NHS FOUNDATION TRUST QUALITY ACCOUNT 2016/17**

The Deputy Director of Performance and Business Development for Greater Manchester Mental Health NHS Foundation Trust (GMMH) delivered a presentation to the Committee. The presentation briefly described what a quality account is, the priorities of GMMH for 2017/18 and why they had chosen those priorities. The presentation then covered specific information as to what was available in Trafford, a brief overview of the Trusts performance in 2016/17 and provided answers to questions that the Chairman of the Committee had posed within her comments for the quality account prior to the meeting.

Following the presentation Committee Members asked questions on a range of areas including Cognitive Behavioural Therapy (CBT) interventions, the link between homelessness and mental health problems, the gap in mental health patient's life expectancy, and out of area placements. The Deputy Director of Performance and Business Development for GMMH gave detailed responses to all of the questions and Councillors were satisfied with the answers received.

When responding to a question about a mental health patient's life expectancy the Deputy Director of Performance and Business Development for GMMH stated that she would provide additional information regarding the health checks and initiatives offered to clients after the meeting.

The Chairman of the Committee thanked the Deputy Director of Performance and Business Development for GMMH for attending the meeting and the update was noted.

**RESOLVED:**

- 1) That the Deputy Director of Performance and Business Development for GMMH be thanked for attending the meeting.
- 2) That the update be noted by the Committee.
- 3) That additional data on physical health checks and initiatives be provided to the Committee.

#### **4. SINGLE HOSPITAL SERVICE PROGRAMME UPDATE**

The Director of the Single Hospital Service (SHS) Programme delivered a presentation to the Committee. The presentation covered the approvals process, the Competition Markets Authority (CMA) Process, NHS Improvement Process, Board Governor Approvals, Integration Planning and Communications and engagement.

The Director of the SHS programme stated that there was a large amount of scrutiny of the project which was to be expected due to the scale of the project and the number of people who would be affected. There had only been one other case of two Foundation Trusts merging which had occurred in March 2017 and had not been of the scale of the SHS. The SHS programme team had identified 15 areas where there would be benefits in combining the two Trusts including surgery for pregnant women, aorta surgery, and treatment of gall stones. The programme team were confident that the CMA would agree that these benefits would outweigh the loss of competition that the amalgamation of the two Trusts would represent.

The Committee were informed that an interim board had been created. The interim Board would be focused on getting processes correct for day one and would cease to exist once the merger had been completed. A different Board for the SHS was to be set up after the first part of the implementation had started and the project team were working on populating the required positions.

The Director of the SHS programme explained that during the first hundred days of the merger changes described as “easy wins” were to be implemented. This was to include Wythenshawe hospital being able to utilise the facilities at Trafford General for elective orthopaedic services. The more “in-depth” changes to services would be implemented afterwards.

Committee Members asked questions about a number of topics including patient engagement, geriatric services, IT services and the project timeline. The Committee received in depth responses to their queries and all members were satisfied with the answers provided.

**RESOLVED:**

- 1) That the Director of the SHS programme be thanked for attending the meeting.
- 2) That the update be noted by the Committee.
- 3) That the Committee receive regular updates on the progress of the SHS Programme.

**5. NWAS UPDATE REGARDING PROGRESS SINCE CQC INSPECTION**

As the presentation had been circulated in advance, the Chairman requested that the Acting Head of Service for NWAS give a brief overview of the presentation pointing out the key messages. During the overview, the Acting Head of Service explained to the Committee that there had been a re-categorisation of the standards by which the Trust's performance was measured and this had changed the way that the Trust worked.

The Acting Head of Service for NWAS then detailed the Trust's performance in the recent CQC inspection. The Trust was very disappointed with the outcomes of the inspection and had drawn up a 65 point action plan, which had been agreed by the CQC, in order to address the issues identified. The Committee were told that a large number of the action points had already been achieved and the Trust would continue working on the other areas.

The Acting Head of Service for NWAS noted that the Trust had a low level of performance for response times within Trafford and that it was in part due to "Urban Pull" which resulted from not having an A & E within the borough. He explained that because each ambulance had to go to an A & E to drop off patients and because of the distance from the nearest A & E to Trafford, along with the demand for the service, ambulances were likely to receive another call for an emergency closer to them before they made it back. The Acting Head of Service said that due to these circumstances, developing new ways of working and improving community services would be the Trust's best solution to the ongoing issue.

The Chairman of the Committee thanked NWAS for their excellent response to the recent attack in Manchester. The Acting Head of Service was thanked for the update which was noted by the Committee. Given the amount of work ongoing within the trust the Acting Head of Service offered to provide another update in 6 months' time and the Committee agreed.

**RESOLVED:**

- 1) That the Committee thank NWAS for their exemplary response to the recent attack in Manchester.
- 2) That the Head of Service for NWAS be thanked for attending the meeting.
- 3) That the update be noted by the Committee.
- 4) That NWAS are to provide another progress update to the Committee in six months' time.

## **6. PROOF OF CONCEPT**

The Head of Partnerships & Communities delivered a presentation to the Committee on the One Trafford Response North Trafford Place Based Pilot (Proof of Concept).

It was explained that the pilot is part of the wider reform work being undertaken by the Council. The North One Trafford Response pilot followed on from the typical weekend and the one Trafford response weekend which had been held during 2016.

The typical weekend had brought together people from health, community and social care services within Trafford to analyse demand and how these services were being delivered. The second weekend focused upon how all the teams could work together to streamline services, make processes simpler and to be more efficient and effective for the public. The new style of working that this process generated is what the pilot was to test.

The Committee were told that the new style of working would require Trafford services to work closely with the Trafford Coordination Centre to enable practitioners to access all information relating to a client, instead of just a small cross section. They were also informed that staff from adult and children's services would be working side by side, sharing knowledge and expertise. Through this collaboration and by having a shared workspace it was envisioned that the new style of working would create a holistic whole family approach to care that would continually evolve over time.

At the time of the meeting, the pilot involved a team working within three super output areas of Stretford. The team, which was made up from staff across partner agencies, came together in April 2017. The team performed deep dive exercises on 15 cases and identified a number of blockages within the system. The Head of Partnerships & Communities informed the Committee that the next stage was to work through those blockages. It was envisioned that further blockages would be discovered and need to be worked through as the model was upscaled first to encompass all of Stretford, then the North area and finally all of Trafford. The Council would be applying for Greater Manchester Transformation funding to help implement full roll out of the new style of working across the borough.

Councillors asked questions about training staff, issues that had been identified, and the engagement of those who do not wish to be engaged. The Head of Partnerships & Communities answered the Committees questions as much as possible, however due to the nature of the project there were a number of details that were as yet unknown.

The Committee noted the report and the Chairman requested that the Committee receive a progress update on the One Trafford Response North Trafford Proof of Concept in 6 months' time with detailed information as to the outcomes achieved by the project.

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RESOLVED:

- 1) That the update be noted.
- 2) That a further update be provided to the Committee in 6 months' time.

**7. HEALTHWATCH TRAFFORD UPDATE**

The Chairman thanked the Chairman of HealthWatch Trafford for the annual report. HealthWatch shared their work plan for 2017/18 with the Committee so that work streams and priorities could be aligned with the Health Scrutiny Committee as much as possible.

The Committee were informed that HealthWatch Trafford would be looking at intermediate care, Ascot house and how they link to delayed transfers of care. In addition, HealthWatch were to look at mental health crisis care, in particular men's care, and they were launching the HealthWatch 100.

The HealthWatch100 was an initiative which HealthWatch Trafford were implementing and it would consist of getting 100 volunteers, representative of Trafford residents, to agree to provide regular feedback about changes in health care. The Chairman of HealthWatch Trafford requested that officers share the HealthWatch 100 information with Committee members and across the Council.

RESOLVED:

- 1) That HealthWatch be thanked for the annual report.
- 2) That the HealthWatch Trafford Work plan and HealthWatch 100 information be sent to Committee Members.
- 3) That information about the Trafford 100 initiative be shared across the Council.

**8. GREATER MANCHESTER JOINT HEALTH SCRUTINY COMMITTEE**

The Vice-Chairman informed the Committee that there had not been a meeting of the GM Joint Health Scrutiny Committee since 1<sup>st</sup> March and that the next meeting was scheduled for 12 July 2017.

RESOLVED: That the update be noted.

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**9. COMMITTEE WORK PROGRAMME 2017/18**

The Chairman asked Committee Members to look at the draft work programme that had been circulated with the agenda and to raise any items they would like to add. The Committee discussed the work programme and all agreed that the items listed were sufficient at that stage in the year and that space had to be left so that the Committee could respond if needed. No members offered any additional items and all agreed to sign off the draft work programme.

The Chairman informed Committee members that there had been a suggestion for them to undertake a task and finish group looking into loneliness within the borough. The Chairman asked members for their opinions on the proposal and for them to suggest additional proposals to be considered. The group discussed loneliness and agreed that it would be important to scope the piece of work correctly and have a clearly defined remit for the group.

In addition it was agreed that this piece of work offered an opportunity for both of the Council's Scrutiny Committees to work together as by doing so the Councillor and Officer resources could be shared and maximised. Officers were to contact the Chairman and Vice Chairman of the Scrutiny Committee to ask the Committee members if they wanted to take up the loneliness task and finish group as a joint piece of work.

The Chairman of the Committee asked members to consider other ideas for possible task and finish groups that could be conducted, members were to contact officers by the end of the week.

**RESOLVED:**

- 1) That the Draft work programme be agreed by the Committee.
- 2) That the Committee are to undertake a Task and Finish Group on the topic of Loneliness within Trafford.
- 3) That officers contact the Chairman and Vice-Chairman of the Trafford Overview and Scrutiny Committee to ask them if they want to conduct the Loneliness task and finish group as a joint piece of work.
- 4) That Committee Members contact officers with any ideas for additional task and finish groups by the end of the week.

The meeting commenced at 6.30 pm and finished at 9.10 pm